

ISTQB® Acceptance Testing (2 days)

The ISTQB® Acceptance Testing (CT-AcT) certification focuses on the concepts, methods, and practices of collaboration between product owners/business analysts and testers in acceptance testing. It covers user acceptance testing (UAT), contractual and regulatory acceptance testing, as well as alpha and beta testing.

Course contents:

Introduction and Foundations

- Fundamental relationships
- Business analysis and Acceptance testing

Acceptance Criteria, Acceptance Tests and Experience-Based Practices

- Writing acceptance criteria
- Designing acceptance tests
- Experience-based approaches for Acceptance testing

Business Process and Business Rules Modeling

- Modeling Business Processes and Rules
- Deriving Acceptance Tests from Business Process/Rule Models
- Business Process Modeling for Acceptance Testing

Acceptance Testing for Non-Functional Requirements

- Non-functional Characteristics and Quality in Use
- Usability and User Experience
- Performance Efficiency
- Security

Collaborative Acceptance Testing

- Collaborations
- Activities
- Tool support

Learning objectives:

For business analysts and product owners:

- Contribute to an organization's acceptance testing activities by participating in the acceptance test design phase and supporting the alignment of the product with the business requirements
- Contribute to an organization's acceptance testing activities by participating in the acceptance test design phase and supporting the alignment of the product with the business requirements
- Contribute to the quality of the acceptance testing process, including validation and verification of produced artifacts.

For testers:

- Contribute to the definition of acceptance criteria during the requirements definition phase
- Collaborate efficiently with business analysts and other stakeholders during all acceptance testing activities
- Understand the business objectives, communicate with business units, and share common objectives for acceptance testing.

**Prerequisites:**

The participants must hold the ISTQB/ISEB Foundation Certificate in Software Testing. Also, as the training material and the exam will be in English, a good knowledge of English is required from the participants.

Target group:

The Acceptance Testing certification is aimed at anyone involved in software acceptance testing activities. This includes people in roles such as product owners, business analysts, testers, test analysts, test engineers, test consultants, test managers, user acceptance testers, and software developers.

The certification exam is arranged separately after the course.

Gofore Oyj is an ISTQB® trainer acknowledged by the FiSTB, which is a member of Tivia.